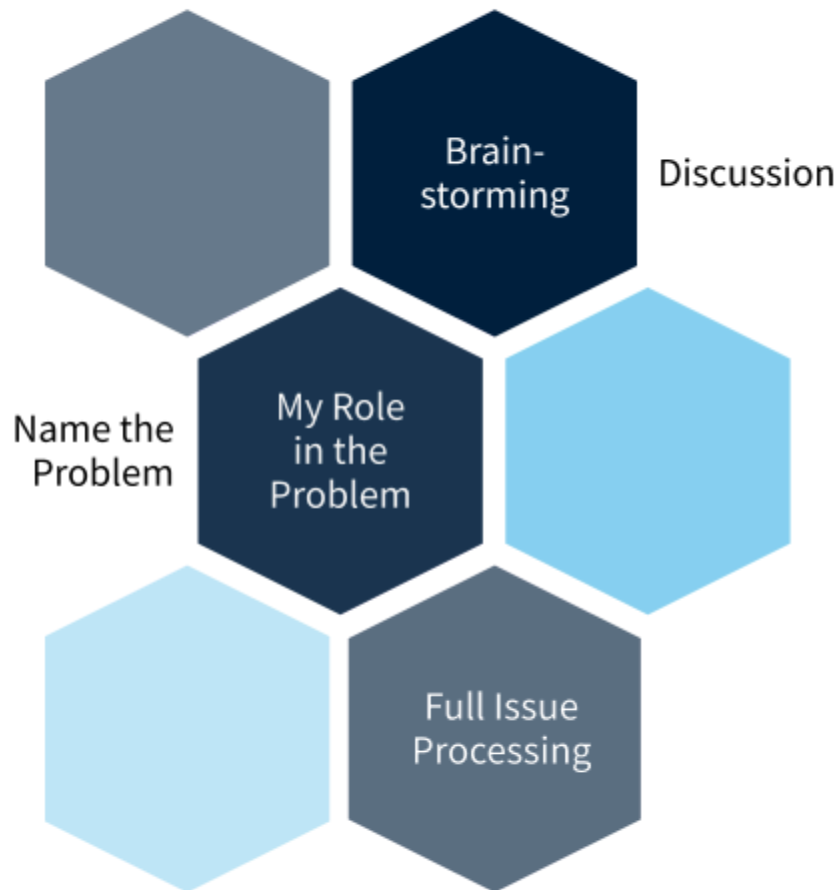


# Issue Processing Methods

## What Works Best for You?



**Brainstorming** – This is an idea or opportunity, and you would like to spend some time just generating ideas

**Discussion** – This is a concerns, but you are not ready to make a decision. You would like some advice or suggestions.

**Name the Problem** – You can describe symptoms, but you are not sure what the problem is. Getting more clarity on what the problem is would be helpful.

**My Role in the Problem** – You want to know how you are contributing to the problem, and that is the focus for now.

**Full Issue Processing** – You are ready to engage in the full process, hear suggestions from other members and make action commitments to the group

## Constructive Conflict Responses

**Perspective  
Taking**

**Creating  
Solutions**

**Reaching Out**

**Expressing  
Emotions  
Constructively**

**Reflective  
Thinking**

**Delay  
Responding**

**Accepting**

**Adapting**

Eileen Terry Consulting, Inc.